

## IAM Global Conference London

How to manage change in asset management organizations?

Theory and best practices from NxtGen perspective.

### Who are we?







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## Questions we answer today



- 1. Why change management?
- 2. How does change effect an organization?
- 3. How to help people manage change?
- 4. How does NxtGen support change management in asset management organizations?

## 1. Why change management?

### According to the NEW ISO 55000:2024 change management is needed for:

#### 4.3 Outcomes and benefits from asset management

The primary outcomes of asset management are the realization of value and the achievement of organizational objectives. There are also some characteristics that result from the implementation of a systematic approach to asset management, including the following:

- Assurance: Asset management provides better organizational oversight and accountability. It assures
  that the right decisions are being made, the right resources and activities applied, and that assets can
  fulfil their required purposes over the time frames of such requirements.
- Adaptability: Asset management enables organizations to adapt more rapidly and effectively to changes in the internal and external context. This is achieved through monitoring internal and external environments, stakeholder involvement and responsive business cycles in planning and reporting.

sustainability, spanning the entire asset life cycle. Sustainability is achieved by looking beyond shortterm needs and priorities to consider future impacts and consequences, in order to develop and deliver sustainable plans and activities.

- 4.5 Asset management improvement and maturity
- 5 Leadership

### 5.1 Leadership and commitment

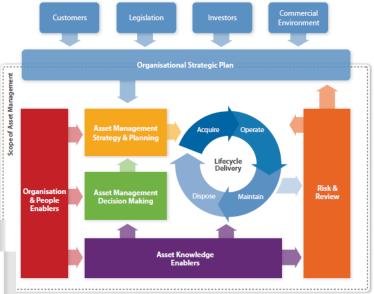
Top management shall demonstrate leadership and commitment with respect to the asset management system by:

### 8.2 Control of change

The organization shall control planned changes and review the unintended consequences of changes, taking action to mitigate any adverse effects, as necessary.

# Besides: volatility is all around us

Asset Management



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Asset Management

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Current

State

### Without Change Management



Future

State

With Change Management

Transition

State

1. Why change management?



Success

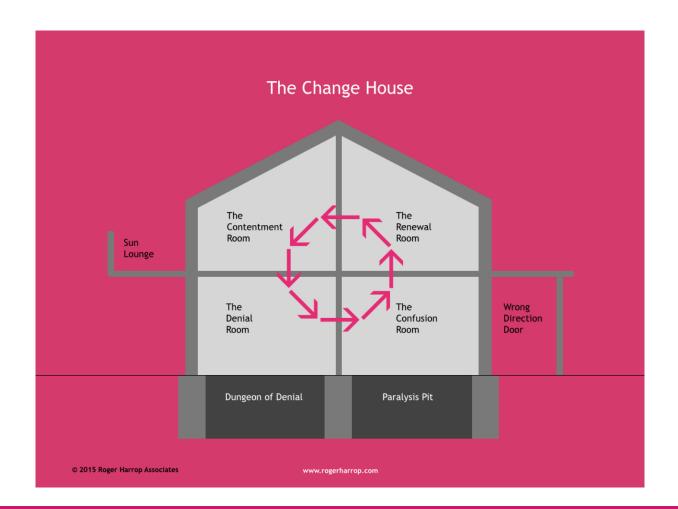
## Effect of change in asset management organizations







# 2. Effect of change in asset management organizations



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3. Helping people manage change



# ADKAR



### Awareness

Ensure awareness of issues

### Desire

Incentivize with benefits and consequences

### Knowledge

Know how to create and how to sustain change Ability

Closing the skills gap that limits change



### Reinforcement

Measuring and rewarding wins

## 4. NxtGen





### Knowledge

Know how to create and how to sustain change Ability Closing the skills gap that limits change NxtGen is IAM's network for people who are **new to asset management** including students, people starting out their asset management career, professionals from other disciplines, and anyone interested on the subject. The group was launched in the UK in 2012 and has branches in **Canada, United States of America, United Kingdom, Netherlands, Germany and India** 

Our vision is to be a **leading group** for those in the initial stages of their asset management careers, and to become a hub for young professionals across different industries to collaborate, network and advance the asset management practice.

- Provide a supportive forum for members to learn, share and network.
- Develop an engaged community of the next generation of asset managers.
- Promote asset management as a discipline and career choice to students, graduates and professionals.
- Support the individual journey of our members, building knowledge, experience and competence.
- · Champion the views of NxtGen members.
- Support the growth and development of the wider IAM

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Who We Are

Our Vision

## 4. NxtGen



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N e ·	New to Asset Management with work Experience Become IAM associate member Complete Foundation Award Training Join NxtGen Attend local chapter events Join local chapter mentorship program (if available)	<ul> <li>3-5 Years of Association</li> <li>Management Explored</li> <li>Attend local chapter event</li> <li>Present at an IAM confert</li> <li>Join local chapter mentor available)</li> <li>Complete IAM Certificate</li> <li>Apply to become IAM Mentor</li> <li>Volunteer with a knowled</li> </ul>	perience ts ence ship program (if training and exam mber	<ul> <li>10+ Years of Asset</li> <li>Management Experiment</li> <li>Apply for Register of Asset Management Professionals</li> <li>Apply to become IAM Fellor</li> <li>Volunteer as local chapter member</li> <li>Lead a knowledge stream</li> </ul>
New to Asset Management with limited work	Manage • Join NxtG		Managem • Speak at loc	s of Asset ent Experience cal chapter events
Become IAM student or associate member Complete Foundation Award Training Join NxtGen	• Join local (if availabl	al chapter events chapter mentorship program le) IAM Certificate training and	<ul> <li>Join local ch mentor (if av</li> <li>Complete IA</li> </ul>	in IAM conference napter mentorship program as a vailable) AM Diploma training and exam inteer with a knowledge stream

### set perience

- Asset ionals
- Fellow
- apter board
- eam



## Thank you for attending!

Join NxtGen and extend your network beyond borders





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