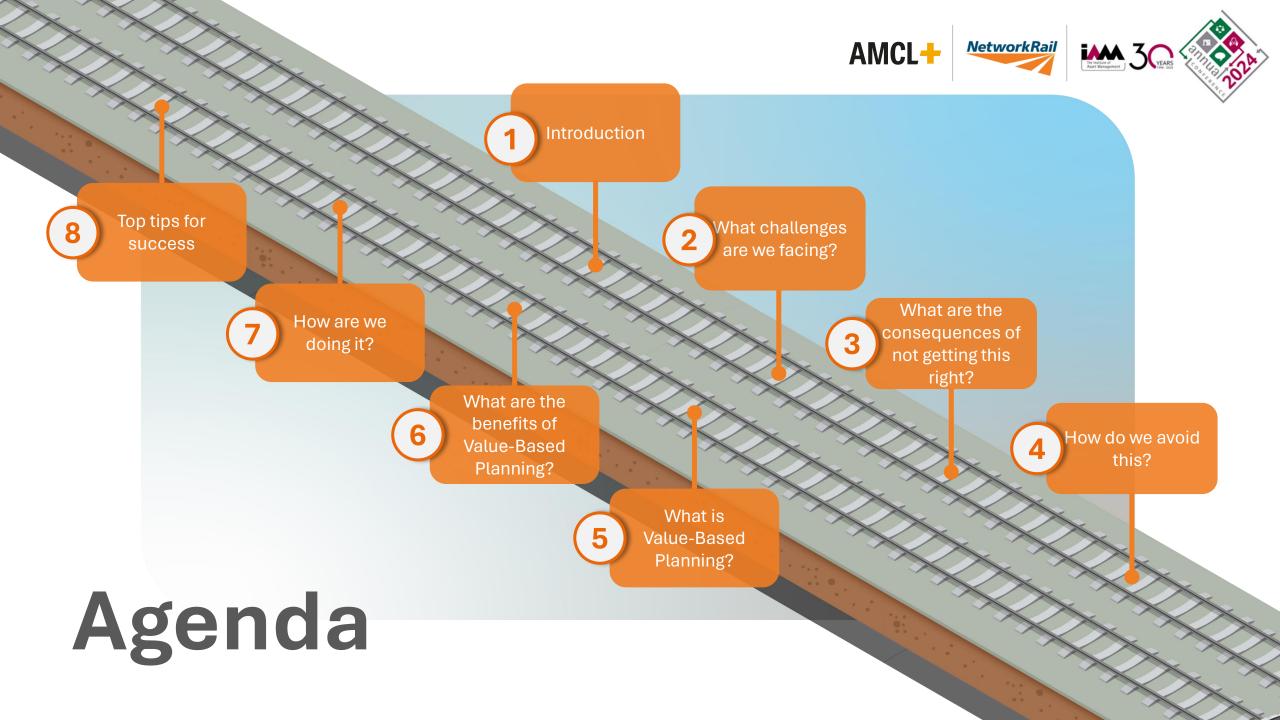




# Unlocking Value through Decision-Making: Implementing Value-Based Investment Planning





# Learning Objectives In the context of NRE, understand...





- The challenges facing the railway today
- Why value is important
- The importance of aligning actions to goals
- Why a phased approach for change should be adopted
- Lessons learned from our implementation journey

# Introduction



Network Rail maintains and upgrades the rail infrastructure in Great Britain

Network Rail is a public sector company that operates as a regulated monopoly:





Charges



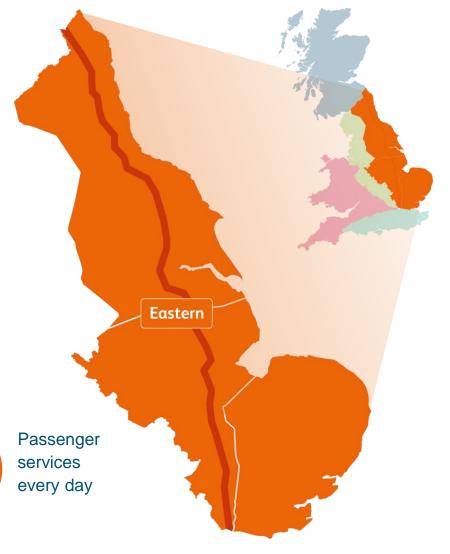
#### Eastern Region in numbers:

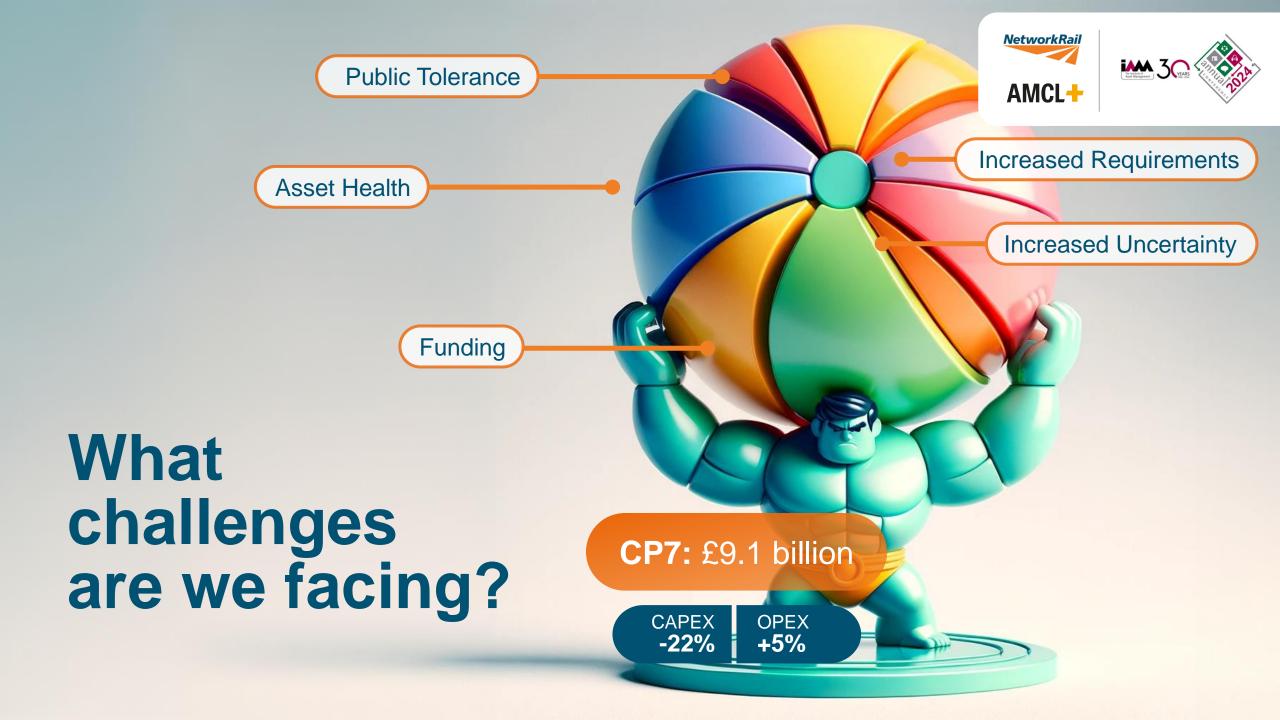




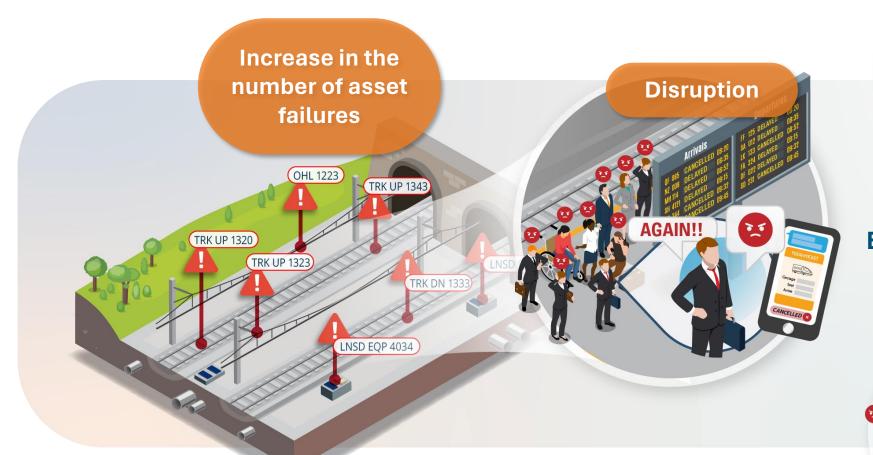








# What are the consequences of not getting this right?











#### **Social Cost**

e.g. Missed hospital appointment or job interview.







# **Environmental** Cost

e.g. Increase in road traffic

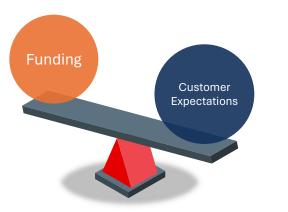
## How do we avoid this?











We need to balance the priorities and expectations of our customers

We must enable consistent comparison of different interventions





Value enables us to compare 'apples with apples', make the right decisions and deliver for our customers and stakeholders."

Through Value-Based Planning & Decision-Making

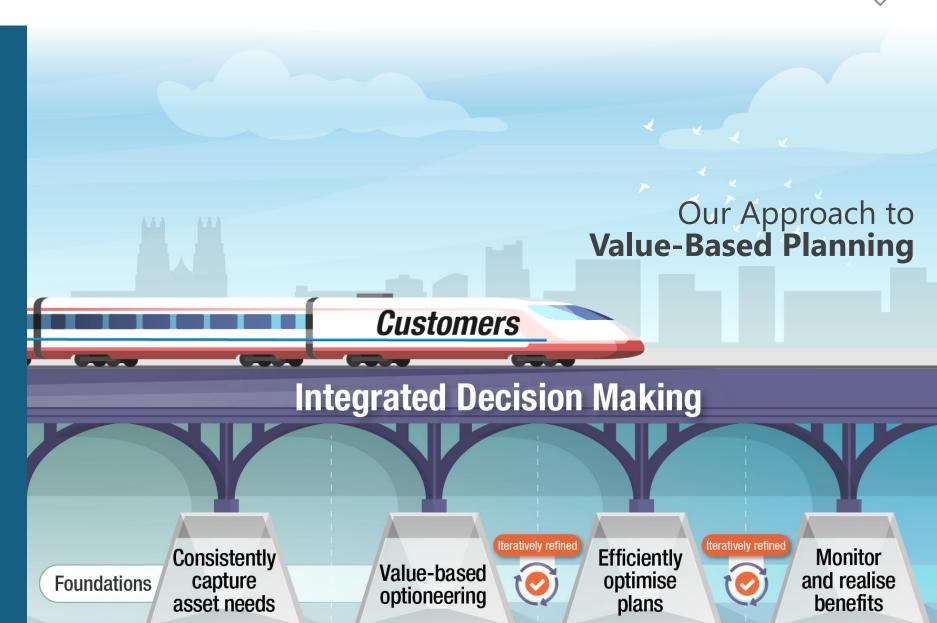
# What is Value-Based Planning



66

A consistent approach to asset decision-making, that prioritises the needs of our stakeholders.

"



#### What are the benefits?







Informed decision-making



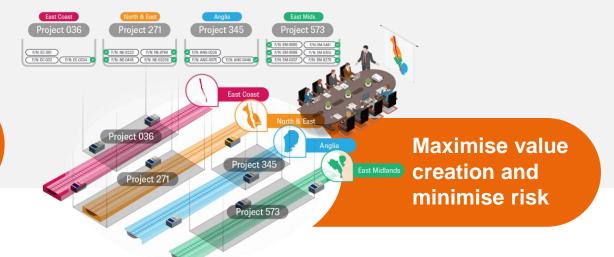
Stable plans that delivers the outcomes we need

#### **CAPEX**



Integrated investment, maintenance and operational plans

**OPEX** 



# How are we doing it?



# **Today**



Unhappy stakeholders working in isolation

# **Tomorrow**



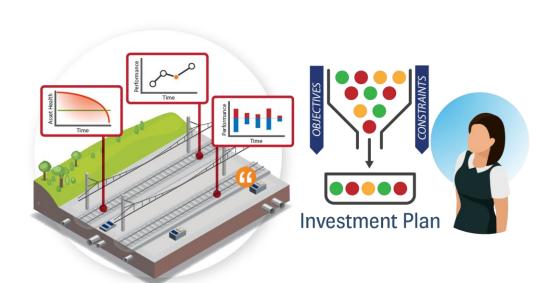
Teams working more collaboratively towards one common goal

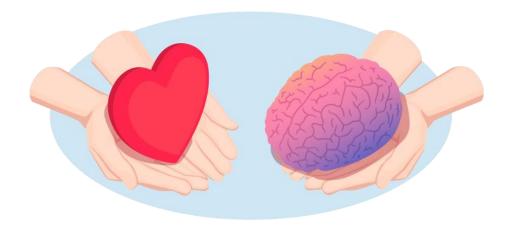
## **Future**



Teams have optimised how they work – *everyone is happy!* 

# What have we done so far?

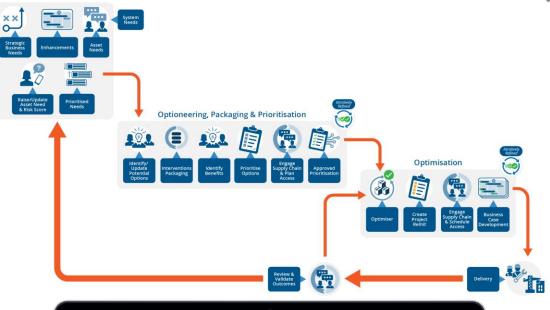


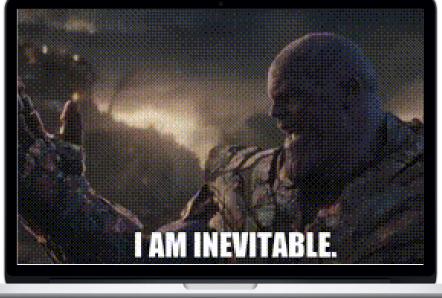












### What's in it for me?

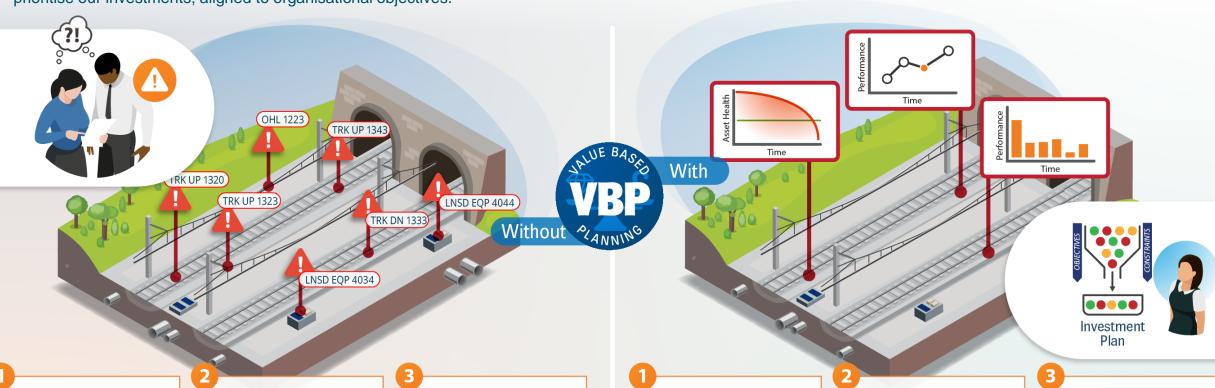






#### **Route Engineer Perspective**

VBP improves cross-discipline communication and consistency across the evaluation of asset interventions. This will lead to balanced decisions, improvements to resource allocation and service delivery. This supports the safe and timely arrival of our customers, enabling the ability to prioritise our investments, aligned to organisational objectives.



Existing tools and approaches prevent Route Engineers from consistently assessing the impacts and outcomes of cross-discipline interventions. This can lead to important interventions being overlooked or delayed.

Unplanned failures can increasingly occur that impact TOCs, FOCs and customers when we cannot see the relative importance of interventions. This makes our investment plans less effective.

Unplanned failures disrupt services, affecting TOC and FOC schedules, increasing financial costs and customer dissatisfaction. This leads to extended downtime resulting in the inability to deliver on the agreed plan.

VBP improves network performance by reducing downtime and enhancing collaboration across asset classes. It empowers Route Engineers to work smarter by assessing impact, value, cost efficiency and bundling interventions cross-discipline where possible.

VBP supports the difficult decisions that Route Engineers face when optimising intervention needs to align with wider company objectives and strategic priorities.

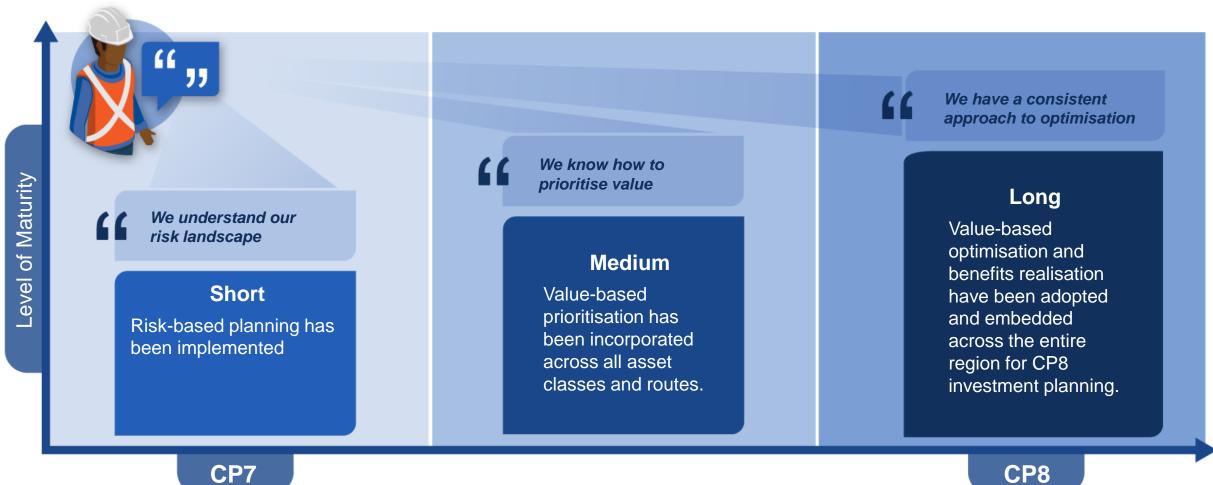
VBP allows Route Engineers to consistently evaluate interventions based on their relative value, impact and outcomes. This avoids investment plan rework since it will be right the first time and be deliverable.

### What lies ahead of us?









CP7

# Top tips for success



# Do

- Listen to people and work with teams to build the approach
- · Keep it simple and learn by doing
- Progressively increase understanding and maturity
- Be aware and plan against change management fatigue
- Accept this will take longer than you think
- Think about how to make it stick

# Don't

- Don't try to use value without understanding risk across the complete asset base
- Do not underestimate the scale of change
- Technology is not the solution - technology alone will not solve your problems



