



IAM NORTH AMERICAN CONFERENCE 2026

PROGRAM
Toronto, Canada



SPONSORS



Time
EDT

08:00 -
17:00

**IAM North American Conference - Workshop One
Advancing the Digital Edge – Data Strategy and
Governance for Better Decisions**

**IAM North American Conference - Workshop Two
Value-Based Prioritization – Building Defensible
Capital Investment Decisions**

13:00 -
17:00

Conference Registration and Information

14:30 -
15:30

IAM USA Meet and Greet

16:00 -
18:00

**Opening Drinks and Canapes Reception
Meet and Greet Conference Delegates**

Time EDT 08:00 - 09:00 09:00 - 09:10 09:10 - 09:25 09:25 - 09:55	DAY TWO - OCTOBER 6 Day Two Conference - Networking Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs What's Been Happening in 2026? IAM Board Members - Toby Kizner and Ursula Bryan  Keynote Asset Management Integration and Beyond - From Integration to Transformation: Unlocking the Full Value of Asset Management Angelo Pavia - Toronto Hydro		
	OPERATIONS TRACK MASTERING THE LIFECYCLE In Partnership with the Society for Maintenance & Reliability Professionals  ORGANIZATIONAL TRACK CULTURE AS A CATALYST INNOVATION TRACK THE DIGITAL EDGE		
	 Reliability Meets Asset Management: Leveraging the IAM–SMRP Alliance for Professional Excellence Brandon Weil - SMRP Vice Chair	 Unicorn Hunting: Strategic Intern Workforce Development Steven Dutschke - Great Lakes Water Authority	 Asset Tradeoff Budget Distribution Framework being developed for Delaware Department of Transportation Charles Pilson - Mott MacDonald, Sarah McDougall - Delaware Department of Transportation
	 Connecting People, Data, and Assets: The Role of ISO14224 Farshad Bakhshi - Neximatech	 Headline Sponsor slot	 Building a Practical Condition Assessment Program with Modern Tools Erik Green - Renewable Water Resources
	Break		
10:00 - 10:30	 Agencywide Asset Management System (AMS) Development for Multi-Modal Agency Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration	 Operationalizing ISO 55001: How Using Information Drives Cultural Change Gurminder McNeel-Caird - Pacific Gas & Electricity Company	 NxtGen Poster Session Grantsen Holback - Great Lakes Water Authority (GLWA) Musa Aziz Bhatti - Town of Fort Erie Pruthvish Patel - GFT
10:35 - 11:05			
11:05 - 11:30			
11:30 - 12:00	 Technology Showcase Exploring a Value-based Decision Support Stack for Connected Asset Decisions Garth Bird, Ali Mirza - The Woodhouse Partnership	 Educating Elected Officials and Senior Decision Makers at Scale. Iain Cranston, Lachlan MacLean - icInfrastructure	 Asset Information Management System (AIMS) – Bringing Everything Together Andrew Williams - City of Columbus, Ohio Department of Public Service ; Allen Ibaugh - Cultivate Geospatial Solutions
12:05 - 12:35			
12:35 - 13:30	Lunch Buffet		
13:30 - 14:00	 Strategic Reliability Governance: Strengthening Lifecycle Decision Making Eric Goforth - SLBC Inc, Yuraima Redondo - Peel Region	 IAM Knowledge Resources - Cross Boundary Integration, Pathway to Excellence, Realized Value and Benefits, Value Frameworks Ursula Bryan and members of the IAM Knowledge Projects	 Practical Pathway to Digitalization and Advanced Technology in Asset Management Alireza Mohammadi - Metrolinx
14:05 - 14:35	 From Projects to Performance: Operational Readiness at the Transition Point William Phillips - Mott MacDonald, Sean Cole - Infrastructure Ontario, Susan Peric - Greater Toronto Airport Authority, Dan Olsen - Toronto Transit Commission		 Designing Decision Architecture for AI-Influenced Asset Decisions Ludmilla Pirogova - NXTFrontier
14:40 - 15:10	IAM North American Awards Ceremony Sarah Vine - IAM Canada Chapter Chair, Mark Knight - IAM USA Chapter Chair and Ursula Bryan - IAM CEO		
15:10 - 15:30	Break		
15:30 - 16:00	 Keynote From Planning to Performance: Creating Value for Ontario Heather Grey-wolf (Infrastructure Ontario)		
16:15 - 17:15	Drinks & Canapes / Awards Celebration		
	NxtGen Networking Opportunity - TBA		

KEY:



PANEL DISCUSSION



KEYNOTE



INTERACTIVE SESSION



WORKSHOP



PRESENTATION

Time
EDT

08:00 - 08:30

08:30 - 08:45

08:45 - 09:15

DAY THREE - OCTOBER 7

Day Three Conference - Networking

Welcome & Headline Sponsor Comments
James Jorgensen & Amy Lindblom - Conference Chairs



Keynote
The AI Trap: Kill, Fix or Scale
Nick Haase - MaintainX

Time
EDT

09:20 - 09:50

09:55 - 10:25

10:25 - 11:00

11:00 - 11:30

11:35 - 12:05

12:05 - 13:00

13:00 - 13:30

13:35 - 14:05

14:10 - 14:40

14:40 - 15:00

15:00 - 15:30

15:35 - 16:05

16:10 - 16:40

16:40 - 17:00

OPERATIONS TRACK

MASTERING THE LIFECYCLE

In Partnership with the Society for Maintenance & Reliability Professionals



ORGANIZATIONAL TRACK

CULTURE AS A CATALYST

INNOVATION TRACK

THE DIGITAL EDGE



IAM Professional Development Resources - Career Pathways, Continuing Professional Development, Competences Framework, Exam Syllabi
Ursula Bryan, David Sumpton - Western University / Fanshawe College, Daryush Esmali - Aspire Consulting and members of the IAM Professional Development Projects



Making a Big Bang CMMS Go-Live Work: Lessons and Strategies
Samantha Downing, Nav Singh, Alysha Robins - City of St. Catherines, Elaine Chang - SLBC



AI-Driven Pavement Management: Integrating Technologies for Cost Effective Road Assessments
Kelly Dell - GEI Consultants Canada, Aylin Hearnese - City of Peterborough, Rob Huber - Rival Solutions



Designing Internal AM Maturity Assessments in a Municipal Context
Howard Tong, Leanne Brannigan - Peel Region



From Digital Twin to Decision Intelligence
Michele Samuels - Xylem

Break



Risk Assessment and Management in Practice - Updated SSG for Practitioners
Laith Alfaqih - Stantec, Dennis Zadery - Stantec



Amphibious Infrastructure: From Coastlines to Coastal-Zones
Joe Innis, Ashley Barratt, Michael Fishman - The Centre for Asset Studies



Technology Showcase Capital Planning and Investment Decisions that Shape the Future
Brent Solomon - Arcadis



Keynote
One Portfolio, One City: Toronto's Journey to Enterprise Real Estate Asset Management
Patrick Matozzo - Corporate Real Estate Management at City of Toronto

Break



Maintenance and Reliability Master Strategic Planning
Aman Singh, Maria Raykowski - SLBC, Greg Epp - Niagara Region



Maturing an Asset Management Program: Richmond Hill's IAM-Guided Journey
David Baldessara, Andrew Nichols - City of Richmond Hill



Enhancing Water Utility O&M with LIDAR & 360 Scanning
Daniel Everitt - Peel Region



Service Levels That Stick: Designing Targets You Can Actually Afford
Erik Wright, Andrea Tang - Town of Newmarket



Advancing Asset Management Through Organizational Culture and Inclusive Leadership
Vanessa Chau - WiAM - Women in Asset Management, Fay Pittman - Metrolinx



Artificial Intelligence Panel Discussion
Mary Sam and Panelists



Integrating Corrective Maintenance History into Asset Health Indexing (AHI)
Angelica Banzon - Toronto Hydro



From 'Doing Things' to Executing Asset Management
Steve Alston - Pinellas County Office of Fleet & Asset Management, Scott Stillwell - Pinellas County Public Works



Building a Centre of Excellence in Asset Data
Ron Fraser - Infrastructure Ontario, David Hewitt - BEGIS

Break



Management of Track Asset Life Cycle Using Condition Models
Roger Alves, Gaith Sabouni, Hussain Kagalwala - Metrolinx



Risk-Based Decision Making for Marine Asset Management
Quadri Kazeem, Mirren Robinson - Port of Houston



Turning Asset Data into Budget Decisions That Last
Jenn Gross - GEI Consultants Ltd., Michelle Moore - Town of Fort Erie



Technology Showcase From Data to Decisions: An Adaptive Risk-Based Framework for Pipeline Asset Management
Xylem



Internal Stakeholder Buy-in and Engagement through Effective Change Management
Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration



This Is the Year to Add Meaning to Your Data
Tony Huang - Toronto Water



From KPIs to Failure Insights
Leonard Caputo, Alice Merchant - New York Power Authority



Beyond Regulation: How Organizational Culture Shapes Natural Asset Integration
Samantha Paquette, Natalie Dunn - GEI Consultants Canada Ltd.



Breaking Silos Through Process-Driven, Data-Centric Lifecycle Management
Samantha Keulmann, Dave Findlay - GHD, Maisam Shahzad - WSSC Water

Conference Closing Remarks & Headline Sponsor Comments
James Jorgensen & Amy Lindblom - Conference Chairs